[**https://www.wust.edu/ncsara**](https://www.wust.edu/ncsara)

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**Catastrophic events Policy** (For item #10-11)

In compliance with the NC-SARA requirement, WUST has the following policy for any possible catastrophic event where the university cannot fully deliver the instruction for which student has contracted.

WUST provides the following assistance to its students when a catastrophic event hits:

a.       **Tuition Refund:** If WUST cannot fully deliver the instruction for which student has contracted, WUST will fully refund the tuition for the contracted services paid for by the students.

b.       **Transfer & Teach-Out Assistance:** If any other alternatives are not viable and practical such as delaying the start of the instructional delivery, WUST will reach out to other accredited local colleges/universities offering similar programs to execute a Transfer or a Teach-out partnership.

c.       **Protecting Students Academic Records:** Currently WUST uses the Populi SIS/LMS platform, a cloud-based system to store students’ academic, financial and admission records as well as other pertinent information such as attendance, and other program/ class specific information including SAP actions. Because Populi is a third-party platform and their servers are on a cloud and access to those servers are not under our control, we feel very comfortable about the access-control and integrity of our student’s academic record.  Nonetheless, in case of any catastrophic event, WUST will share admin credential to the VA state agency to ensure that the academic records of our students are fully protected, and the integrity of the data is being well-maintained.